

UNITED STATES OF AMERICA

RECEIVED

Before The

POSTAL RATE COMMISSION

WASHINGTON, D.C. 20268-0001

OCT 11 1 52 PM '01

POSTAL RATE COMMISSION
OFFICE OF THE SECRETARY

Complaint on First-Class Mail
Service Standards

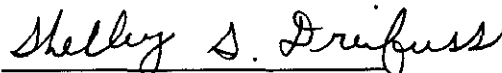
)
)

Docket No. C2001-3

OFFICE OF THE CONSUMER ADVOCATE
INTERROGATORIES TO UNITED STATES POSTAL SERVICE
DECLARANT: CHARLES M. GANNON (OCA/USPS-GAN-1)
October 11, 2001

Pursuant to Rules 25 through 28 of the Rules of Practice of the Postal Rate Commission, the Office of the Consumer Advocate hereby submits interrogatories and requests for production of documents. Instructions included with OCA interrogatories OCA/USPS-1-15 dated September 17, 2001, are hereby incorporated by reference.

Respectfully submitted,



SHELLEY S. DREIFUSS

Acting Director

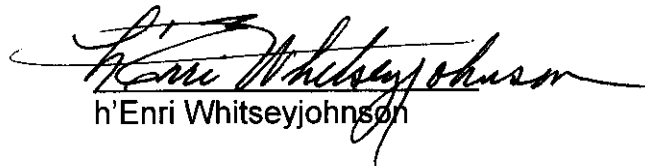
Office of the Consumer Advocate

1333 H Street, N.W.
Washington, D.C. 20268-0001
(202) 789-6830; Fax (202) 789-6819

OCA/USPS-GAN-1. Please refer to paragraph 18 of the Declaration of Charles M. Gannon, which the Postal Service filed on July 30, 2001. In this paragraph, you cited a goal of "improved consistency." Please identify and cite the types of information and data available to you that led you to believe that opportunities or a need existed to improve consistency in First-Class Mail delivery. If possible, please provide the information and data on which you relied.

CERTIFICATE OF SERVICE

I hereby certify that I have this date served the foregoing document upon all participants of record in this proceeding in accordance with section 12 of the rules of practice.


h'Enri Whitseyjohnson

Washington, D.C. 20268-0001
October 11, 2001